Carizon is a multi-service community organization committed to improving the future of individuals and families through supportive, therapeutic and preventative programs.

1. Fostering Client Success
2. Pursuing Sustainable Growth
3. Building Our Capacity to Serve

We believe:
1. That every person has potential.
2. In valuing each person and their importance to our community now and in the future.
3. That every person is treated with dignity and respect as an individual based on their unique strengths and needs no matter their background, culture or life experiences.
4. In the importance of communities being welcoming and inclusive of all their members.

1. Children’s Mental Health
2. Counselling
3. Education and School-based Services
4. Community Services

Holly Harkins-Manning, President
John Collins, Susan Dusick, Lisa Lishman, Craig McNiven, Barney Strassburger Jr., Radika Vaidyanathan, John Vieth
Vivian Zochowski
Reflecting on my first full year as Carizon CEO, I am amazed by the remarkable difference a year can make in the life of an agency.

A recognized community collaborator, Carizon has been working with children’s mental health professionals to explore how we optimize supports for children and families. After listening to many stories, reviewing research and exploring trends, Carizon embarked on a journey to develop a new service model that transitions us out of residential treatment for children 12 and under. The new model delivers a flexible menu of services and treatment for children and their families in their own homes and communities. We thank all of our community partners, professionals, staff, and especially the parents who walked this journey with us to ensure we continue to provide mental health services that are responsive, and evidence-informed.

We are fortunate to have remarkable partners that work together to help children and families receive support, realize hope and achieve wellness. In partnership with Lutherwood, our Front Door program experienced many advancements this year, increasing accessibility to residents far and wide. Responding to feedback, Front Door began offering Saturday Walk-in at our Kitchener location. In addition, collaborating with our rural service providers, Front Door now offers services in our rural communities. Kudos to our Front Door staff and our rural partners for their focus on breaking down barriers to service.

More than ten years ago, our agency embarked on a partnership with Pathways to Education Canada to break the cycle of poverty in at-risk neighbourhoods by keeping youth in school and positioning them for post-secondary education or meaningful employment. This year Carizon opened a new operating location, allowing us to deliver our Pathways and community programs in the heart of Chandler-Mowat. This strategic move not only increased accessibility to our services, but provided space at our 400 Queen location for a new co-location initiative, the Child Youth Advocacy Centre. The CYAC wraps services around children and youth who are victims of physical and sexual abuse, much in the way that the Family Violence Project, also located at 400 Queen, wraps around victims of domestic violence. This move enabled wonderful synergies between these two community initiatives. We are proud to be partners in both of these collaboratives.

Carizon is also grateful for the insights provided by our community counselling partners and research studies that paved the way for opening our Tuesday Walk-in Counselling Clinic. We know that people who need counselling demonstrate better results when they can find immediate and earlier intervention.

We also worked with Langs and Taylor Newberry Consulting to evaluate our Connectivity Tables. These innovative Tables bring health, justice and social service agencies together to find integrated responses to address situations of elevated risk. The evaluation demonstrated that our KW4 and Cambridge Connectivity Tables are reducing the number of police calls and emergency hospital visits - a win for our community.

Indeed, we are proud of all the achievements resulting from multiple partnerships with school boards, the Cities of Kitchener and Waterloo, the Region of Waterloo, agencies, organizations, funders and government associations. Capacity building by coming together at tables like Moving on Mental Health, Special Needs Strategy, Wellbeing Waterloo Region and the Children's Planning Table create a formidable force that furthers our collective impact.

Helping the community to understand what Carizon is all about, we involved employees, volunteers, community members and customers in defining our Carizon brand. As a result, the Carizon Board approved a new tagline of “Inspiring Hope + Wellness in our Community.” We hope this tagline will spark further conversation about how we realize this vision.

We thank all who have aided Carizon in opening doors and enriching opportunities. In particular, we thank The Kitchener and Waterloo Community Foundation, Ontario Trillium Foundation and the Lyle S. Hallman Foundation for the faith they placed in us as we explored new territory. As always, I have to acknowledge the staff and Board of Carizon who dared to dream and always put the needs of the people we serve at the forefront of what we do. With the deepest respect, we acknowledge our clients and the hard work they have done and the courage they show in facing challenging circumstances. Thank you for trusting in us.

Undeniably, it has been an amazing year of accomplishments at Carizon thanks to many contributors. With your ongoing belief in us, we will continue to inspire hope and wellness in our community!
Carizon is a source of hope for our community. When children, youth, adults, couples or families face life’s challenges, Carizon programs and services provide the care and compassion to help them achieve wellness.

**COUNSELLING**
All of us face difficult personal struggles at some point in our lives. Most often we can cope with these issues ourselves, but occasionally problems can be solved better and more quickly with professional help.

**COMMUNITY SERVICES**
Carizon reaches out to the community to bring specific services to groups of people who need them the most, in locations where support is essential to family well-being.

**CHILDREN’S MENTAL HEALTH**
Carizon helps children and youth struggling with social, emotional or behavioural concerns through family centred intensive treatment, trauma treatment services and recreation and respite programs.

**EDUCATION & SCHOOL-BASED SERVICES**
Carizon’s education and school-based services, provided in partnership with local school boards and organizations, help children and youth succeed in an educational environment.

---

94% of clients expressed satisfaction with the services they received at Carizon.

91% of clients identified they are moving in a direction that improves their circumstances.
Total Clients Receiving Direct Service!
... but our impact is even greater when we factor in the families & communities of the individuals we supported.

- **CLINICAL COUNSELLING**: 4044
- **CHILDREN’S MENTAL HEALTH**: 3714
- **CREDIT COUNSELLING**: 3009
- **PROMISE OF PARTNERSHIP**: 892
- **PATHWAYS**: 640
- **PUBLIC HEALTH AGENCY OF CANADA PROGRAMS**: 416
- **FAMILIES & SCHOOLS TOGETHER**: 106
- **YOUTH ENGAGEMENT PROGRAMS**: 89
- **EMOTIONAL FREEDOM TECHNIQUE**: 49
- **STEPS TO RE-ENGAGEMENT**: 41

Carizon delivers services in more than 70 locations throughout the Region of Waterloo.
Children's Mental Health

COMPREHENSIVE TREATMENT THANKS TO OTF SEED GRANT

An Ontario Trillium Foundation Seed grant enhanced the multidisciplinary team approach to Carizon’s Encompass Learning program. This comprehensive system of assessment and support for children and families includes speech and language, occupational therapy and psychology assessments and consultation. With more comprehensive diagnoses and treatment recommendations, children receive effective and tailor-made treatment interventions, specialized equipment and technology to support special needs, modified therapeutic environments to address sensory needs and interactions based on knowledge and skills about their specific diagnoses and challenges.

Check out Natalie’s Video Story on YouTube.

ADDING RURAL ACCESS TO FRONT DOOR SERVICES

Working with our community partners, rural residents can now schedule an appointment with Front Door on Tuesdays in Wellesley and Ayr, and on Thursdays in New Hamburg and Elmira. Since the township services launched in January, Front Door has delivered 70 single session counselling and consultation sessions at our rural sites. Previously, these families would have had to travel to one of our urban locations, a barrier for many of our rural families.

FRONT DOOR WALK-IN CONTINUES TO GROW!

Building on 10 years of delivering our popular walk-in service, Front Door began offering walk-in counselling on Saturdays at our Kitchener location. Front Door, a partnership of Carizon and Lutherwood, is the first step to helping children and youth strengthen and sustain mental health. Saturday has quickly become the most popular walk-in day each week. Demand continues to grow and our Front Door team delivered 1,312 walk-in sessions last year.

“It helped me because they listened to everything and let me say anything.” Walk-in Child

Front Door Walk-in Growth in 10 Years

<table>
<thead>
<tr>
<th>Year</th>
<th>Sessions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2002</td>
<td>20</td>
</tr>
<tr>
<td>2003</td>
<td>73</td>
</tr>
<tr>
<td>2004</td>
<td>104</td>
</tr>
<tr>
<td>2005</td>
<td>141</td>
</tr>
<tr>
<td>2006</td>
<td>324</td>
</tr>
<tr>
<td>2007</td>
<td>479</td>
</tr>
<tr>
<td>2008</td>
<td>750</td>
</tr>
<tr>
<td>2009</td>
<td>1,183</td>
</tr>
<tr>
<td>2010</td>
<td>1,312</td>
</tr>
</tbody>
</table>
After listening to many stories, reviewing a wealth of literature, exploring local, national and global research, and engaging with families and stakeholders, Carizon is concluding its residential program for children 12 and under and implementing a new inter-disciplinary, family-centered model of service delivery. This model, to be implemented July 1, 2017:

- Is home and community based
- Offers a flexible menu of services
- Includes specialized assessment and flexible respite options
- Is individualized to meet the needs of each family
- Provides a family navigator that follows through from beginning to end
- Will allow for increasing and decreasing intensity as family needs evolve.

The Model – Creating a Circle of Support

- **Community Schools**
- **Day Treatment/Carizon**
- **Psychiatry**
- **Child & Youth Mental Health Services**
- **Community – Cultural/Faith-based Services, Community Centre, Etc.**
- **Parents & Guardians**
- **Child & Family Therapist**
- **Home & Community Based Respite Workers**
- **Specialized Assessments**
- **Supervisor**
- **Service Coordinator**
- **Home & Community Based Family Support Workers**
- **Informal Supports Family & Friends**
- **Crisis Services**
- **Primary Care Physicians & Pediatricians**
- **Adult Mental Health Services**
- **Community Hospitals**
- **Family & Children’s Services**
- **CPRI**
Counselling

Carizon’s trained professionals provide a variety of counselling services for children and adults.

**CLINICAL COUNSELLING**

Responding to community need and the compelling evidence of walk-in access, Carizon launched Walk-in Counselling Services in January 2017. Through a single counselling session, Carizon’s experienced counsellors help identify issues and equip individuals with tools and strategies to address their concerns.

**CREDIT COUNSELLING**

Carizon’s suite of Credit Counselling services include:

- confidential budget counselling
- education and information on money management
- information on self-directed creditor repayment
- exploration of financial options
- intervention and mediation to help resolve debt concerns
- community education
- debt repayment plan resolution.

**WALK-IN COUNSELLING**

Single Sessions delivered in the first five months of walk-in counselling

- The average age of people seeking walk-in counselling at Carizon.
- Of walk-in clients are men.
- Of walk-in clients said their sessions went very well or somewhat well.
- Of clients do not experience wait for walk-in.

**Statistics**

- 3009 individuals received credit counselling
- 19 money management education sessions reached 393 individuals
- 115 Debt Management Programs distributed $194,229 to creditors
- 2 tax clinics were delivered at Carizon to support low income households

**Hours of individual and family counselling**

8112

**Hours of Group Counselling**

4389

**Clinical Counselling Clients**

4044

**New Intakes**

2922

**Languages spoken by counselling staff**

12

**Counsellors & Intake Counsellors**

17
“Having a listener helped me put all my problems and any potential solutions clearly in front of me, showing where to go from the present.”

“The approach to assisting my need of discussing my feelings and life events was warm, slow and sincere.”

“It was a very effective session that provided much needed perspective.”

“Very beneficial session, by the end I felt much better and saw things through a different lens.”

“It is good to have this walk in service available, a place to go when you feel stuck and need to talk.”

“Very helpful having someone to listen to and tips and suggestions are very good and appreciate the care. Thank you!”

“Very good input, friendly nature and patient with replies to any questions or giving feedback.”

“Today was a good day because I came here.”

“Very beneficial session, by the end I felt much better and saw things through a different lens.”

“Very helpful having someone to listen to and tips and suggestions are very good and appreciate the care. Thank you!”

“Very good input, friendly nature and patient with replies to any questions or giving feedback.”

“It is good to have this walk in service available, a place to go when you feel stuck and need to talk.”

“Today was a good day because I came here.”

“Very beneficial session, by the end I felt much better and saw things through a different lens.”

“Very helpful having someone to listen to and tips and suggestions are very good and appreciate the care. Thank you!”

“Very good input, friendly nature and patient with replies to any questions or giving feedback.”

“It is good to have this walk in service available, a place to go when you feel stuck and need to talk.”

“Today was a good day because I came here.”

“Very beneficial session, by the end I felt much better and saw things through a different lens.”

“Very helpful having someone to listen to and tips and suggestions are very good and appreciate the care. Thank you!”

“Very good input, friendly nature and patient with replies to any questions or giving feedback.”

“It is good to have this walk in service available, a place to go when you feel stuck and need to talk.”

“Today was a good day because I came here.”

“Very beneficial session, by the end I felt much better and saw things through a different lens.”

“Very helpful having someone to listen to and tips and suggestions are very good and appreciate the care. Thank you!”

“Very good input, friendly nature and patient with replies to any questions or giving feedback.”

“It is good to have this walk in service available, a place to go when you feel stuck and need to talk.”

“Today was a good day because I came here.”

“Very beneficial session, by the end I felt much better and saw things through a different lens.”

“Very helpful having someone to listen to and tips and suggestions are very good and appreciate the care. Thank you!”

“Very good input, friendly nature and patient with replies to any questions or giving feedback.”

“It is good to have this walk in service available, a place to go when you feel stuck and need to talk.”

“Today was a good day because I came here.”
Community Services

YOUTH NAVIGATORS OFFER A BRIGHT LIGHT
A pilot project with Region of Waterloo & City of Kitchener made 1100 connections with youth through sports, academic support, employment services and more. “With them here, it makes it feel like a home…that room had no life before they came here.”

YOUTH PROGRAM ADDED TO ERB WEST DEVELOPMENT
18 youth joined a new junior high youth program, participating in recreation and leadership activities. 62 children in grades 1-6 were involved in weekly programming. This brings the total to 80 engaged youth and families that would otherwise not have access to programs.

EMOTIONAL FREEDOM TECHNIQUE
20% of children & teens suffer from anxiety. EFT is a form of emotional acupuncture that gave 50 children & their families a “tapping” routine tool to manage this anxiety and improve self-esteem.

CONNECTING KIDS, PARENTS AND SCHOOLS
2 identified school communities & 106 participants in Cambridge connected through Families & Schools Together, an evidence-based program that strengthens bonds between families, schools and community. “Meeting different parents and exchanging ideas was so valuable.”

PROMISE OF PARTNERSHIP “TEA & TALK”
Aminata and her family came to Kitchener as refugees 3 months ago. Having no friends or family here, Aminata joined the POP “Tea and Talk” group. A regular attendee, Aminata shared how much this group has made her integration to Canada easier and that Kitchener is feeling more like home. 202 new refugees joined POP groups this year.

YOUTH ARE A FORCE!
Carizon collaborated with 5 other agencies to create “Youth Force” last year. This program employed 24 marginalized youth who gained work experience, post-secondary savings and professional skills. And they gave back to their communities!
Community Services

COMMUNITY RESOURCE PROGRAM IN SCHOOLS
Jill is a parent who is experiencing great challenges – the terminal illness of her partner, time away from work to care for her partner and the anxiety of her children over parental health and well-being. A Community Resource Worker is supporting this family, connecting them to resources and providing tools to help them manage their anxiety and overwhelming feelings. Jill is one of 212 clients who received help this year through Carizon’s Community Resource Program that delivers services in 29 elementary schools across Waterloo Region. In addition, 646 parents and teachers attended mental health workshops offered through this program.

PAULANDER COMMUNITY CENTRE IS HUB OF ACTIVITY
The Paulander Community Centre continues to provide a community focal point for more than 200 residents, sharing resources, like computer lab and printers, offering programs, like healthy lifestyles, reading club and food distribution, and hosting social events, like community bbqs, potlucks and iftars.

GROWING HEALTHY TWO-GETHER
244 future moms learned about healthy pregnancies, eating habits, birthing practices and parenting at Carizon’s Canada Prenatal Nutrition Program “Growing Healthy Two-Gether” program. 46% of participants were newcomers to Canada.

INCREASING PARENT EDUCATION IN LINWOOD
Carizon’s Children and Parents Connecting program (CAPC) includes a gathering of Low German speaking, old colony Mennonite women who meet for sewing activities, parenting discussions and socializing while their children engage in play and school readiness activities. Otherwise isolated, this group of women are engaging in parent support activities and educational opportunities.

CAPC’s breadth of programs impacted 195 participants of whom 57% were newcomers and 66% were living with low income.

KW4
CONNECTIVITY ADDRESSES ACUTE RISK SITUATIONS
Our Connectivity Table expanded to serve Waterloo, Wellesley, Wilmot and Woolwich in addition to Kitchener, adopting the name “Connectivity KW4.” Last year, 71 acute risk situations were brought to the table and 106 individuals were helped.

A formal partnership was also established with the four Connectivity Tables known as Connectivity Waterloo Wellington, to share best practices and collaborate on training.

INCREASING PARENT EDUCATION IN LINWOOD
Carizon’s Children and Parents Connecting program (CAPC) includes a gathering of Low German speaking, old colony Mennonite women who meet for sewing activities, parenting discussions and socializing while their children engage in play and school readiness activities. Otherwise isolated, this group of women are engaging in parent support activities and educational opportunities.

CAPC’s breadth of programs impacted 195 participants of whom 57% were newcomers and 66% were living with low income.

KW4
CONNECTIVITY ADDRESSES ACUTE RISK SITUATIONS
Our Connectivity Table expanded to serve Waterloo, Wellesley, Wilmot and Woolwich in addition to Kitchener, adopting the name “Connectivity KW4.” Last year, 71 acute risk situations were brought to the table and 106 individuals were helped.

A formal partnership was also established with the four Connectivity Tables known as Connectivity Waterloo Wellington, to share best practices and collaborate on training.

244 future moms learned about healthy pregnancies, eating habits, birthing practices and parenting at Carizon’s Canada Prenatal Nutrition Program “Growing Healthy Two-Gether” program. 46% of participants were newcomers to Canada.
The Pathways to Education program helps youth in low-income communities graduate from high school and successfully transition to post-secondary education, training and/or meaningful employment. Pathways addresses systemic barriers to education by providing leadership, expertise and a community-based program proven to lower dropout rates.

Students supported through Pathways this school year.

- Students from Chandler Mowat Community: 186
- Students from Kingsdale Community: 433

Graduates in 2017 moving on to post-secondary education, training or meaningful employment:

- Pathways students supported by Carizon since 2007: 1741
- Pathways Kitchener Graduates in 7 years: 694

In partnership with the Waterloo Region District School Board, our Steps to Re-engagement Program supports students who are 18+, have disengaged from school and are at risk of not graduating.

Students supported by Steps:

- Students graduated with their high school diploma: 9
- Students accepted to post-secondary institutions: 13
- Credits earned in order to graduate thanks to the support of Steps: 57
- Steps students enrolled in alternative education programs: 15
- Steps students graduated with their high school diploma: 5

“Undeniably, one of the greatest contributors to this change for me... were my check-ins with my Student Support Worker, Jahmeeks. I would never have been able to guess how important our bi-weekly, sometimes 5-minute conversations, would be to me. Whether it was the first day back after my great-grandfather passed away, or during a stressful month of studying, or discussing my university aspirations, or having a day where I simply needed to talk: the knowledge that I would be able to share what was on my mind - my conflicts and my decisions – was so, SO, instrumental to my high school career. I began to appreciate that at times, the support is necessary and that there is absolutely no shame in that.”

Pathways Valedictorian
What People Are Saying About Services at Carizon

“Carizon has dedicated staff who are committed to helping those in their community...that help youth to cope, provide support and create dialogue.”
*Community Partner*

“I learned that we need to accept people no matter where they come from or how they act..(the navigators) are really accepting and show you how to act...the door is open, and when people need help, they have some place to go.”
*Youth, Youth Navigator Program*

“We are working better together as a family and have tools to help not only the child, but all of us. It’s been a slow, steady progress.”
*Encompass Family, Children’s Mental Health*

“After lots of help from many table members the family couldn’t have been more appreciative as the individual is taking all required medication, seeking counselling and making doctor appointments, living back at home and is working every day... This was a young person that, if continued on this path before Connectivity, would have died.”
*Connectivity KW4 Table Member*

“I liked the hot chocolate, yoga, drawing & games. She was nice.”
*Children’s Mental Health Child*

“Most helpful were the games and strategies to calm down.”
*Partners Program Child*

“Thank you. You saved my life.”
*Connectivity KW4 Client*

“The support and constant care allowed us all to just settle down and concentrate on teaching our child to cope. The contact from staff was invaluable.”
*FORT Parent*

“Our family learned to enjoy calming strategies and remind each other to use them. We also learned to believe we can work though our differences, and that we can trust each other to listen and care about getting to a solution that makes everyone happy”
*Zero2Six Program Parent*

“Love everyone’s positive attitude.”
*F&ST Parent*
CARIZON FAMILY AND COMMUNITY SERVICES
CONSOLIDATED STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS
FOR THE YEAR ENDED MARCH 31, 2017

<table>
<thead>
<tr>
<th>REVENUES:</th>
<th>Operating</th>
<th>Investment</th>
<th>Capital</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Funding:</td>
<td>Fund</td>
<td>Fund</td>
<td>Fund</td>
<td></td>
</tr>
<tr>
<td>Provincial</td>
<td>4,577,789</td>
<td>-</td>
<td>-</td>
<td>4,577,789</td>
</tr>
<tr>
<td>Pathways Canada</td>
<td>2,026,235</td>
<td>-</td>
<td>-</td>
<td>2,026,235</td>
</tr>
<tr>
<td>Federal</td>
<td>856,719</td>
<td>-</td>
<td>-</td>
<td>856,719</td>
</tr>
<tr>
<td>Regional and municipal</td>
<td>360,604</td>
<td>-</td>
<td>-</td>
<td>360,604</td>
</tr>
<tr>
<td>United Way</td>
<td>353,142</td>
<td>-</td>
<td>-</td>
<td>353,142</td>
</tr>
<tr>
<td>Other grants</td>
<td>644,259</td>
<td>-</td>
<td>-</td>
<td>644,259</td>
</tr>
<tr>
<td>Fees for service</td>
<td>906,405</td>
<td>-</td>
<td>-</td>
<td>906,405</td>
</tr>
<tr>
<td>Donations and fundraising</td>
<td>184,862</td>
<td>-</td>
<td>55,000</td>
<td>239,862</td>
</tr>
<tr>
<td>Investment and other income</td>
<td>148,576</td>
<td>73,160</td>
<td>-</td>
<td>221,736</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>10,058,591</strong></td>
<td><strong>73,160</strong></td>
<td><strong>55,000</strong></td>
<td><strong>10,186,751</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPENSES:</th>
<th>Fund</th>
<th>Fund</th>
<th>Fund</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries, benefits, contract services</td>
<td>8,030,235</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Training, travel, conferences</td>
<td>145,980</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Program supplies, marketing and fundraising</td>
<td>883,857</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Professional fees</td>
<td>193,286</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Occupancy</td>
<td>673,019</td>
<td>-</td>
<td>10,300</td>
</tr>
<tr>
<td>Amortization of capital assets</td>
<td>-</td>
<td>-</td>
<td>202,899</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>9,926,377</strong></td>
<td><strong>213,199</strong></td>
<td><strong>10,139,576</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SURPLUS (DEFICIT) FOR THE YEAR</th>
<th>Fund</th>
<th>Fund</th>
<th>Fund</th>
</tr>
</thead>
<tbody>
<tr>
<td>132,214</td>
<td>73,160</td>
<td>(158,199)</td>
<td>47,175</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NET ASSETS - beginning of the year</th>
<th>Fund</th>
<th>Fund</th>
<th>Fund</th>
<th>Fund</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1,003,562)</td>
<td>1,233,002</td>
<td>3,027,495</td>
<td>3,256,935</td>
<td></td>
</tr>
<tr>
<td>Inter-fund transfers</td>
<td>Fund</td>
<td>Fund</td>
<td>Fund</td>
<td>Fund</td>
</tr>
<tr>
<td>Mortgage payments</td>
<td>(49,050)</td>
<td>-</td>
<td>49,050</td>
<td>-</td>
</tr>
<tr>
<td>Capital assets, purchased, net of funding</td>
<td>(18,057)</td>
<td>-</td>
<td>18,057</td>
<td>-</td>
</tr>
<tr>
<td><strong>NET ASSETS - end of the year</strong></td>
<td>([$938,455])</td>
<td>$1,306,162</td>
<td>$2,936,403</td>
<td>$3,304,110</td>
</tr>
</tbody>
</table>
Carizon wishes to express a sincere thank-you to all of our donors, partners, and volunteers! Our supporters are highly valued and deeply appreciated friends whose assistance, goodwill and encouragement allow us to ensure that individuals and families find hope and solutions during difficult times!

GOVERNMENT OF CANADA
Immigrant, Refugees and Citizenship Canada
Human Resources and Skills Development Canada
Public Health Agency of Canada

PROVINCE OF ONTARIO
Ministry of Child and Youth Services
Ministry of Community and Social Services
Ministry of Health
Ontario Trillium Foundation
Waterloo-Wellington Local Health Integrated Network

REGION OF WATERLOO
CITY OF KITCHENER
CITY OF WATERLOO

THE KITCHENER AND WATERLOO COMMUNITY FOUNDATION
LYLE S. HALLMAN FOUNDATION
NUTRITION FOR LEARNING
PATHWAYS TO EDUCATION CANADA
UNITED WAY
WATERLOO REGION DISTRICT SCHOOL BOARD

www.carizon.ca

Head Office
Carizon Family and Community Services
400 Queen Street South, Kitchener, ON
N2G 1W7
519-743-6333

Additional Offices
1855 Notre Dame, St. Agatha, ON N0B 2L0
1770 King Street E., Kitchener, ON N2G 2P1
645 Westmount Rd. E., Kitchener, ON N2E 3W3
Langs, 1145 Concession Rd., Cambridge, ON N3H 4L5

Carizon expresses profound thanks to our funders.