

**External Job Posting:**

**Intensive Family Support Worker (Partners Program)**

**AGENCY OVERVIEW:**

Carizon Family and Community Services specializes in children's mental health, youth engagement and development, family violence services, individual and family counselling, parental support and education, credit counselling, workplace resilience, settlement support and community wellness.

**POSITION OVERVIEW:**

The Intensive Family Support Worker acts as a vital component to the Joint Initiatives team within the Partners Program. The Intensive Family Support Worker provides home-based family counselling, which assists families in addressing identified treatment goals, finding appropriate resources and provides crisis support as required. The Intensive Family Support Worker creates an environment where children, youth and their families can further their resilience and wellness and heal from the effects of trauma.

**DUTIES/ RESPONSIBILITIES:**

- Provide Client Services and Administer them in accordance with the guidelines of the Agency
- Provide family support to children, youth (ages 7-18) and their families who are experiencing mental health difficulties
- Develop and implement individualized treatment plans in partnership with families, based on identified needs
- Provide home-based counselling, including parent education and coaching, skill teaching, and promoting positive parent-child relationships
- Assist families in finding appropriate resources and provide crisis support as required
- Liaise with client, family, school, and other service providers ensuring communication, continuity and support and other case coordination functions
- Work collaboratively with community partners to support the family's wellbeing
- Communicate openly and honestly with families, staff and supervisor
- Work autonomously within a multi-agency team context and in the community
- A flexible work schedule including evening hours is required
- A valid driver's license and access to a reliable vehicle is required

**EDUCATION/EXPERIENCE:**

- Diploma or degree in Child and Youth Work or related discipline such as Social Work
- Membership within a professional association is preferred
- Minimum 3 to 5 years successful field experience, or a minimum of 5 years relevant education and special experience or skills
- First Aid Certificate, CPR (optional) and WHMIS (required) certifications

**QUALIFICATIONS:**

- Sound understanding of social learning and systems theories and an ability to apply them
- Experience and skills in engaging families to set and take action to reach mutually agreed upon goals
- Sound understanding of childhood and adolescent development and children's mental health
- Proven experience in a holistic treatment approach and applying wellness and resilience knowledge to therapeutic work
- Ability and desire to collaborate with the community and other services
- Excellent communication skills (both oral and written)
- Exceptional organizational skills and ability to work in an environment where juggling multiple demands and priorities is the norm
- Proven experience working in a fast paced environment and meeting deadlines

- Proven experience working independently on own responsibilities as well as within a broader team providing excellent customer service

**HOW TO APPLY:**

Interested applicants are invited to submit their resume (in confidence), before 4:00 p.m. on the last day of this posting to: Human Resources via email: [hr@carizon.ca](mailto:hr@carizon.ca), quoting the competition number in the cover letter and email subject line. *We request that candidates please send their cover letter and resume together as one combined document (Word.doc, PDF etc.).*

*\*Carizon is an equal opportunity employer and supports workforce diversity. At Carizon, we believe that diversity enriches our performance, clients, services offered, the communities where we live and work, and the lives of our employees. Should you require accommodation during the recruitment process, please contact Human Resources ([hr@carizon.ca](mailto:hr@carizon.ca)). While we thank all applicants for their interest, only those candidates selected for an interview will be contacted.*

<b><u>SALARY:</u></b> As per salary range	<b><u>STATUS:</u></b> Full Time Permanent	<b><u>COMPETITION NUMBER:</u></b> 02-16 (NUC-02)
<b><u>LOCATION:</u></b> 1770 King St. Kitchener	<b><u>HOURS OF WORK:</u></b> 35 hours/week	<b><u>POSTING PERIOD:</u></b> February 5-19, 2016
<b><u>EMPLOYEE GROUP:</u></b> Non-Union	<b><u>SCHEDULE:</u></b> TBD	<b><u>START DATE:</u></b> TBD

