

External Job Posting:

**Newcomer Group Facilitator
2 Positions Available**

AGENCY OVERVIEW:

Carizon Family and Community Services specializes in children's mental health, youth engagement and development, family violence services, individual and family counselling, parental support and education, credit counselling, workplace resilience, settlement support and community wellness.

POSITION OVERVIEW:

The primary objective of the **Promise of Partnership Project** is to support Newcomers with experiencing successful settlement and sense of belonging in the community. The Promise of Partnership Project promotes the mental well-being of refugees through the provision of trauma informed psychoeducational groups, community education sessions, community engagement, peer mentoring, and orientation to the mainstream mental health system.

The purpose of our group programs is to create a safe environment that contributes to enhancing their understanding of mental health and well-being, increase access and use of community services, enhance a sense of belonging in the community and provide opportunities for peer support & social interaction. As a part of a multidisciplinary team the **Promise of Partnership Newcomer Group Facilitator** will develop, facilitate, and evaluate psycho-educational group programming, and outreach activities for Government-Assisted Refugees (GARs), Privately-Sponsored Refugees (PSRs) and persons with Protected Persons Status. This position requires an individual who brings energy and creativity to their work and is motivated by a challenge. In addition to providing direct service to refugees, the position involves collaborative team work within the Promise of Partnership team, internal Carizon programs, and external community partners.

We have two positions available, one permanent part-time position, and the other is a full-time contract position until April 2020.

RESPONSIBILITIES:

- Maintain knowledge of current best practices in serving refugees, ensuring that the project activities remain responsive to the needs of clients and community partners.
- Assist in the development, implementation and evaluation of innovative well-being programs which may include programs for LGBTQIA+ newcomers
- Facilitate group sessions for Newcomers who have experienced trauma including children and youth
- Facilitate relevant and inclusive community outreach activities for various Newcomers including youth, & those who identify as LGBTQIA+ programming for newcomers
- Co-Facilitate additional psychoeducational presentations and groups programs for newcomers
- Identify needs for new programs, as well as design and deliver such programs as appropriate.
- Accept group referrals and engage clients in appropriate and meaningful intervention in order to facilitate effective therapeutic change
- Reach out and engage Newcomers by providing outreach services at local high schools, community centres and other community locations to promote community based mental health services and relevant Carizon programs
- Maintain and promote on-going professional development to enhance group counselling skills
- Participate in regular peer supervision sessions
- Work with staff and leadership to develop and promote safe and inclusive spaces and programs for staff and participants
- Stay current on program development and design practices to ensure consistent high quality service delivery.

- Identify and develop partnership opportunities with agencies and groups in order to promote health and well-being for Newcomers
- Assess educational, social, emotional challenges and gaps faced by Newcomers, and identify approaches to address these challenges
- Maintain a high level of confidentiality for the protection of the clientele
- Participate in internal and community committees as assigned.
- Demonstrate flexibility and creativity in responding to clients needs
- Identify and inform Manager of trends and issues presented by clients and the community.
- Promote a positive and professional image of Carizon.
- Complete all required documentation in a professional and timely manner
- Participate in client and program evaluations as required.
- Represent the agency and maintain professional relationships with community agencies and clients, providing expertise in the field of counselling.
- Supervise student interns

REQUIRED CREDENTIALS:

- Post-secondary education relevant to social services and/or mental health
- At least 3 years of experience working with marginalized populations
- A strong commitment to working from a non-judgemental, anti-oppression, LGBTQ+ positive, sex positive, harm reduction approach
- Demonstrated clinical mental health knowledge; particularly the impact of violence and trauma on development
- Experience working with refugees or other new Canadians and related settlement issues
- In addition to English a second or third language is an asset
- Exemplary skills in program development, group facilitation, psychoeducational group experience, and youth engagement
- Demonstrated skills in conflict management and resolution
- Comfort with discussing topics such as: youth issues, relationships, safe sex and sexual health, substance use, mental health, and HIV/AIDS with groups and individuals
- Knowledge and experience with issues facing LGBTQ+ youth and their parents and caregivers
- Knowledge and experience with professional boundaries related to this type of work
- Self -motivated, committed, organized, and sensitive to the needs of clients.

HOW TO APPLY:

Interested applicants are invited to submit their resume (in confidence), before 4:00 p.m. on the last day of this posting to: Human Resources via email: hr@carizon.ca, quoting the competition number in the cover letter and email subject line. *We request that candidates please send their cover letter and resume together as one combined document (Word.doc, PDF etc.).*

**Carizon is an equal opportunity employer and supports workforce diversity. At Carizon, we believe that diversity enriches our performance, clients, services offered, the communities where we live and work, and the lives of our employees. Should you require accommodation during the recruitment process, please contact Human Resources (hr@carizon.ca). While we thank all applicants for their interest, only those candidates selected for an interview will be contacted.*

<p><u>SALARY:</u> Salary Grade 6 \$21.54 - \$27.98</p>	<p><u>STATUS:</u> Full-time contract until April 2020 Permanent, Part-time</p>	<p><u>COMPETITION NUMBER:</u> 36-19 (NUC-34)</p>
<p><u>LOCATION:</u> Kitchener/Waterloo</p>	<p><u>HOURS OF WORK:</u> Either full-time or part-time</p>	<p><u>POSTING PERIOD:</u> May 27-June 3, 2019</p>
<p><u>EMPLOYEE GROUP:</u> Non- Union</p>	<p><u>SCHEDULE:</u> TBD</p>	<p><u>START DATE:</u> TBD</p>