

**External Job Posting:**

**Family Support Worker**

**AGENCY OVERVIEW:**

Carizon Family and Community Services specializes in children's mental health, youth engagement and development, family violence services, individual and family counselling, parental support and education, credit counselling, workplace resilience, settlement support and community wellness.

**POSITION OVERVIEW:**

The Intensive Family Support Worker acts as a vital component to the Joint Initiatives team within the Partners Program. The Intensive Family Support Worker provides home-based family support, which assists families in addressing identified treatment goals, finding appropriate resources and provides crisis support as required. The Intensive Family Support Worker creates an environment where children, youth and their families can further their resilience and wellness and heal from the effects of trauma.

**RESPONSIBILITIES:**

- Provide Client Services and Administer them in accordance with the guidelines of the Agency
- Provide family support to children, youth and their families who are experiencing mental health difficulties
- Develop and implement individualized treatment plans in partnership with families, based on identified needs.
- Provide home-based support, including parent education and coaching, skill teaching, and promoting positive parent-child relationships and interactions.
- Assist families in finding appropriate resources and provide crisis support as required.
- Work collaboratively with community partners to support the family's wellbeing.
- Communicate openly and honestly with families, staff and supervisor.
- Work autonomously within a multi-agency team context and in the community.

**REQUIRED CREDENTIALS:**

- Diploma or degree in Child and Youth Work or related discipline such as B.S.W. or Social Services Diploma
- Membership within a professional association is preferred
- Minimum 3 to 5 years successful field experience, or a minimum of 5 years relevant education and special experience or skills
- First Aid Certificate, CPR, PMAB (optional) and WHMIS (required) certifications as special skills or training
- Sound understanding of social learning, systems and attachment theory and an ability to apply them
- Sound understanding of childhood and adolescent development and children's mental health
- Proven experience working from a trauma-informed perspective
- Ability and desire to collaborate with the community and other services
- Excellent communication skills (both oral and written)
- Exceptional organizational skills and ability to work in an environment where juggling multiple demands and priorities is the norm
- Proven experience working in a fast-paced environment and meeting deadlines
- Proven experience working independently on own responsibilities as well as within a broader team providing excellent customer service
- A flexible work schedule including evening hours is required.
- A valid driver's license and access to a reliable vehicle is required.
- Satisfactory Vulnerable Sector Police Background check is required.

**HOW TO APPLY:**

Interested applicants are invited to submit their resume (in confidence), before 4:00 p.m. on the last day of this posting to: Human Resources via email: [hr@carizon.ca](mailto:hr@carizon.ca), quoting the competition number in the cover letter and email subject line. *We request that candidates please send their cover letter and resume together as one combined document (Word.doc, PDF etc.).*

*\*Carizon is an equal opportunity employer and supports workforce diversity. At Carizon, we believe that diversity enriches our performance, clients, services offered, the communities where we live and work, and the lives of our employees. Should you require accommodation during the recruitment process, please contact Human Resources ([hr@carizon.ca](mailto:hr@carizon.ca)). While we thank all applicants for their interest, only those candidates selected for an interview will be contacted.*

<p><b><u>SALARY:</u></b> Salary Grade 7 \$23.30 to \$30.27 per hour</p>	<p><b><u>STATUS:</u></b> Permanent, full-time</p>	<p><b><u>COMPETITION NUMBER:</u></b> 43-18 (NUC-41)</p>
<p><b><u>LOCATION:</u></b> Kitchener-Waterloo</p>	<p><b><u>HOURS OF WORK:</u></b> 35 hours/week</p>	<p><b><u>POSTING PERIOD:</u></b> August 29-September 5, 2018</p>
<p><b><u>EMPLOYEE GROUP:</u></b> Non-Union</p>	<p><b><u>SCHEDULE:</u></b> TBD</p>	<p><b><u>START DATE:</u></b> ASAP</p>