

**External Job Posting:**

**Community Resource Worker  
Contract Position**

**AGENCY OVERVIEW:**

Carizon Family and Community Services specializes in children's mental health, youth engagement and development, family violence services, individual and family counselling, parental support and education, credit counselling, workplace resilience, settlement support and community wellness.

**POSITION OVERVIEW:**

The Community Resource Worker is responsible for improving access to community mental health services and providing support for children, youth and their families in order to reduce the incidence of mental health challenges among children and youth. The Community Resource Worker will collaborate with school board personnel within the Waterloo Region to develop the capacity to identify and intervene early to support students and families at risk of mental health challenges. This is a continuum of service that focuses on early intervention to more targeted support. Services will be provided in a way that promotes the integrity and positive worth of the children, youth, and families, and is grounded by the Community Well-being Philosophy and the 4 main bodies of knowledge that together form the Carizon's Children's Mental Health Service Philosophy - Wellness, Resilience, Trauma Informed and Attachment Based Philosophy and Practice.

This is a full-time (35 hours/week) temporary contract until end of March 2020.

**RESPONSIBILITIES:**

- Provide services that will lead to the creation and maintenance of constructive collaborative relationships between the child, youth, family, school and community.
- Provide consultation to elementary grade teachers, which promote the social and emotional well-being of children in their classrooms by incorporating wellness, resilience and trauma-informed concepts and interventions.
- Promote and provide services which develop linkages among the child, family, school and community, including early intervention services across child and youth serving sectors.
- Engage in teaching, educational and/or research activities that build the profession.
- Engage with families, guardians, and educators to ensure optimum coordination of services and collaborative working relationships
- Enable children, and families to value wellness and how to choose and achieve their own wellness in building resilience and pursuing their own healing.
- Provide consultation for parents/caregivers to help brainstorm resources, services and interventions that support the current needs of the children and families
- Coordinate mental health and community resource needs for a family, acting as the interagency case manager
- Facilitate TAPP-C (The Arson Prevention Program for Children) with eligible children, youth & families who are referred to the program
- Facilitate workshops for community partners including the school personnel addressing various topics which support the mental health of children, youth and families.
- Develop and facilitate workshops and groups for children, youth and caregivers addressing various topics which support mental health.
- Meet deadlines and manage multiple priorities, including the completion of individualized reports, assessments, & attending appointments with clients
- Work collaboratively as a member of the multidisciplinary team of each school, seeking client input and respecting the role and expertise of each member

- Participate in the maintenance of a healthy team environment through active participation in team meetings, weekly check-ins with team, as well as authentic communication with team members and leadership
- Maintain up to date and accurate case notes, client files, and additional documentation
- Maintain monthly statistics and expenses
- Ensure that service targets are met
- Complete and utilize assessment and outcome tools to inform decision-making, and service planning.
- Attend monthly team meetings, department meetings, and attend regular case consultation sessions
- Attend monthly supervision with supervisor

**REQUIRED CREDENTIALS:**

- BSW, CYW, BA, SSW or education in applicable field of study.
- Minimum of three (3) years' experience in the mental health field working with children and families
- Membership in good standing in a relevant professional association, if applicable
- Working knowledge of the education system
- Demonstrated therapeutic intervention skills
- Willingness to learn new approaches to well-being and mental health.
- Proven experience in a holistic treatment approach and applying wellness and resilience knowledge to therapeutic work
- Commitment to the rights of children and the integrity and worth of all individuals which is consistently reflected in practice
- Strong understanding of professional boundaries and limitations to scope of practice
- Ability and desire to collaborate with internal and external service providers
- Knowledgeable about community and mental health resources
- Proven group facilitation skills
- Excellent communication skills (both oral and written)
- Ability to engage in difficult conversations and manage unpredictable situations with families independently
- Exceptional organizational skills and ability to work in an environment where juggling multiple demands and priorities is the norm
- Proven experience working in a fast-paced environment and meeting deadlines
- Proven experience working independently and within a broader team providing excellent customer service
- Excellent interpersonal and conflict management skills
- Valid driver's license and access to a reliable vehicle required

**HOW TO APPLY:**

Interested applicants are invited to submit their resume (in confidence), before 4:00 p.m. on the last day of this posting to: Human Resources via email: [hr@carizon.ca](mailto:hr@carizon.ca), quoting the competition number in the cover letter and email subject line. *We request that candidates please send their cover letter and resume together as one combined document (Word.doc, PDF etc.).*

*\*Carizon is an equal opportunity employer and supports workforce diversity. At Carizon, we believe that diversity enriches our performance, clients, services offered, the communities where we live and work, and the lives of our employees. Should you require accommodation during the recruitment process, please contact Human Resources ([hr@carizon.ca](mailto:hr@carizon.ca)). While we thank all applicants for their interest, only those candidates selected for an interview will be contacted.*

<b><u>SALARY:</u></b> Salary Grade 7 \$24.82 to \$30.27 per hour	<b><u>STATUS:</u></b> Contract, full-time	<b><u>COMPETITION NUMBER:</u></b> 68-19 (NUC-66)
<b><u>LOCATION:</u></b> Kitchener-Waterloo, ON	<b><u>HOURS OF WORK:</u></b> 35 hours per week	<b><u>POSTING PERIOD:</u></b> November 14-22, 2019
<b><u>EMPLOYEE GROUP:</u></b> Non- Union	<b><u>SCHEDULE:</u></b> TBD	<b><u>START DATE:</u></b> TBD